

Frequently Asked Questions

Patient

Q. How Does AcceleDent Work?

A. By inserting the Mouthpiece – fitted around your existing braces – and turning on the Activator for 20 minutes every day, AcceleDent can speed up tooth movement. Further tooth movement decreases the duration of your orthodontic treatment – and can even help to make your orthodontics more comfortable.

Q. Is AcceleDent safe?

A. Yes. AcceleDent has been proven safe in several clinical trials. It is a Class II medical device that has been cleared for use by the FDA – the government agency that approves drugs and medical devices.

Q. By how much time will AcceleDent reduce my treatment?

A. Research has shown that tooth movement is accelerated by 106% during the initial phase of treatment and up to 50% during the subsequent phase of treatment– potentially shortening conventional orthodontic treatment time.

Q. What orthodontic treatment does AcceleDent work with?

A. AcceleDent works in conjunction with most orthodontics. Please ask your orthodontist if AcceleDent is a good option for you.

Q. Will AcceleDent make my teeth hurt?

A. No. In fact many patients say they have less discomfort when using the AcceleDent system.

Q. How is the orthodontic treatment accelerated?

A. Your braces work on their own by moving your teeth in specific directions. AcceleDent generates small vibrations – micropulses – enhancing the movements directed by your braces allowing for faster overall treatment.

Q. How do I know if I am biting into the Mouthpiece correctly and with the right amount of force?

A. Bite pressure on the Mouthpiece should be just firm enough to hold your AcceleDent in place without using your hands. Avoid biting forcibly into the Mouthpiece as that may cause excessive wear.

Q. Can I try to wear AcceleDent while I am sleeping?

A. No. It is not recommended that AcceleDent be used while sleeping.



Q. Do I have to do the full 20 minute treatment at one time?

A. Yes. It is recommended that you use your AcceleDent for a continuous 20 minute period each day.

Q. If I absolutely have to interrupt the 20 minute session for a few minutes, when I turn my AcceleDent back on, does it remember how long I used it?

A. Yes. AcceleDent will remember how long you used it as long as the interruption does not exceed 5 minutes. After 5 minutes of being turned off, AcceleDent will work for a full session of 20 minutes at its next use.

Q. Is there some way that AcceleDent can “track” my usage?

A. Yes. Docking the Activator/Travel Shell on the Charging Port also allows the usage history and details to be registered. The amount of usage can then be observed on the Smart Display.

Q. Can AcceleDent remind me to use it on a daily basis?

No. AcceleDent is not designed to provide reminders. It is recommended that you make AcceleDent part of your daily routine in order to maximize its benefit to you.

Q. If I use AcceleDent for more than the recommended 20 minute treatment time, does it add incremental benefit?

A. No. Additional daily use greater than the prescribed 20 minutes duration is not recommended.

Q. How often does AcceleDent need to be recharged?

A. To maximize the time between charges, the Activator should be recharged every 3 to 5 days or when no lights are visible on the Battery Gauge.

Q. What is the best way to clean AcceleDent?

A. The Mouthpiece should be rinsed well with lukewarm water after each use. You may occasionally use a soft liquid dishwashing detergent, a mild soap, or toothpaste to gently brush the Mouthpiece. The Activator can be wiped with a damp cloth as necessary. The metal contacts of the Activator must be free of any dirt or residue and may be cleaned with a Q-Tip® as needed. It is recommended that you allow your AcceleDent to air dry before being stored in the Travel Shell. **Do not place the Mouthpiece or the Activator in a dishwasher as this will void the warranty and could cause damage to the product.**

Q. Can I use my AcceleDent in the shower?

A. No. AcceleDent is not water-resistant and should not be used in the shower.



Q. Can I sanitize my AcceleDent and share it with a friend or family member who also has braces?

A. No. AcceleDent is an FDA cleared, single-use prescription device. Sharing the AcceleDent and/or Mouthpiece is prohibited. Your orthodontist prescribed AcceleDent for your use only based upon your unique orthodontic treatment plan. Use of AcceleDent without the supervision and direction of an orthodontist may result in adverse unintended consequences.

Q. Is my AcceleDent under warranty?

A. Yes. AcceleDent has a 2 year Express Limited Warranty from the date of purchase.

Q. What type of battery does AcceleDent contain?

A. The rechargeable battery in AcceleDent is a medical grade Lithium ion battery.

Q. What shall I do with my AcceleDent once treatment is finished?

A. You should dispose of your AcceleDent as you would with any other device with a rechargeable battery. Reference the “Disposal” section of the Directions for Use manual for further details.

Q. Is AcceleDent eligible under my HSA (Healthcare Savings Account)?

A. When prescribed by a licensed dental professional, AcceleDent may be eligible under your HSA; however, it is always a good idea to check with your HSA Plan Administrator.

Q. How can I get further information regarding AcceleDent?

A. Please contact your orthodontist regarding the proper use of your AcceleDent.

For The Doctor/Orthodontic Staff

Q. How do patients benefit from using AcceleDent?

A. Patients benefit from AcceleDent as their orthodontic treatment may be completed sooner as well as feel more comfortable. AcceleDent is non-invasive and non-surgical, and is very easy to use. AcceleDent is hands-free – the patient simply holds the Mouthpiece in his/her mouth using bite pressure. Completing the treatment faster results in improved oral hygiene and also may reduce patient non-compliance which is often seen in the 2nd year of treatment. Finally, there is no increase in root resorption seen when using AcceleDent.

Q. How does offering AcceleDent to our patients benefit the practice?

A. There are many ways in which your practice may see benefits. AcceleDent not only helps differentiate your practice, but it also increases referrals from dentists, hygienists, and patients. Reduction in treatment time means it is easier for patients to make the decision to start treatment today, and happier patients mean more new patient starts including adults, teens, and children.

Q. What benefits may Treatment Coordinators see by offering AcceleDent?

A. Treatment Coordinators will see an increase in case acceptance in both children AND adults and will see a reduction in 2nd and 3rd opinions. This helps instill confidence in both the practice and the doctor, and drives increased patient satisfaction. AcceleDent also provides yet another opportunity for the Treatment Coordinator to provide patient education.

Q. How will I explain about the cost of AcceleDent to patients?

A. It is very important to discuss and build the value of a faster, more comfortable treatment experience. Be clear about the cost and financing options as you educate and reassure patients and parents, and don't have preconceived ideas of what patients can pay. Make sure you offer the same affordable options to every patient, and recognize that shorter treatment times with AcceleDent may mean shorter times for patients to pay.

Q. How will I be able to tell if the patient is using the AcceleDent for the instructed 20 minutes per day?

A. The Charging Port has the ability to track the patient's usage; ask the patient to bring in their Activator so that you can check the usage while the patient is in the office.

Q. Does a patient continue with the same Mouthpiece throughout their treatment?

A. In some cases the orthodontist may change Mouthpieces to adjust for a new bite or tooth position.



Q. Are there special sterilization procedures outlined for the Mouthpieces?

A. Yes. Detailed sterilization procedures are provided in the AcceleDent Ortho Guide.

Q. Can having the patient use AcceleDent 10 minutes before their appointment and 10 minutes after their adjustment help?

A. Even though it is recommended that the patient gets 20 minutes of continuous wear, doctors have reported that patients' discomfort after adjustments at an appointment is decreased by using AcceleDent just prior to and immediately after their appointment.

Q. What if my patient has an open bite?

A. AcceleDent has been designed to work with only 3 points of contact: 2 posterior and 1 anterior. A Mouthpiece has been designed to work effectively in an open bite malocclusion.

Q. Is there a trouble-shooting guide available?

A. Yes. There is a trouble-shooting guide available on the AcceleDent website at:
www.acceleddent.com/images/uploads/AcceleDentCustomerTroubleShootingGuide.pdf

Q. Is there any clinical trial information available?

A. Yes. Please visit the AcceleDent Website to review the clinical trial data and results:
www.acceleddent.com/orthodontists/scientific-evidence/